Communication

This certificate has been awarded to

Cyndi-Lee

who completed the

e-learning training session on the

04/12/2025



Ceri Powell
Head of Human Resources

Certificate no: 6931560afd0bbecfb705551

Areas covered by the training are contained on the reverse of this certificate. This training covers the theoretical requirements for standard 6 of the Care Certificate

The areas covered by this training:

- Understand the importance of effective communication at work
- Understand how to meet the communication and language needs, wishes and preferences of individuals
- Understand the principles and practices relating to confidentiality
- Understand how to promote effective communication
- Use appropriate verbal and non-verbal communication
- Support the use of appropriate communication aids/technologies